

# Hosted Legal Desktop

**Focus on the productivity of your operational and administrative activities with Ricoh's Hosted Legal Desktop solution.**



Ricoh's Hosted Legal Desktop is a fully managed IT solution for law firms. From your desktop, laptop or approved device, you can access all the IT essentials and applications a law office needs — without the burden of managing hardware, software, backups, security and networks.

Hosted in our secured data center, Ricoh's Hosted Legal Desktop provides a virtual environment where more than 100 legal and office applications designed for law firms can be accessed through dedicated connections.

It eliminates server management and includes a 24/7 help desk, built-in storage and backup, advanced security, and an easy-to-use desktop interface.

## **Solution to an aging IT infrastructure**

When IT systems get outdated and software reaches its end-of-life (EOL), upgrading and investing in new systems can be disruptive and expensive. With Ricoh's Hosted Legal Desktop, worrying about aging IT infrastructure is a thing of the past.

Using existing workstations and devices, you can access your business applications through our secured data center, which provides powerful infrastructure services to support complex IT and cloud demands.

## **Focus on law, not IT maintenance**

Network downtime caused by technical issues, disaster, security breaches or rogue employees is costly and can impact attorney reputation, client relationships and revenue.

Ricoh's help desk and technical support teams manage and monitor your Hosted Legal Desktop round-the-clock. We proactively identify and remedy problems before they can impact your network and business.

## **Security and compliance come standard**

With Ricoh's Hosted Legal Desktop, none of your data is stored locally, helping to ensure the security of your firm's information (options are available if local storage or systems are required).



Ricoh is an AICPA SOC2 Type II compliant organization, which further supports our commitment that your data is secured and handled with the utmost care and discretion using multiple physical, technical and administrative safeguards to control access and minimize risk.

## **Protect your client data**

Ricoh's Hosted Legal Desktop provides built-in data protection for your proprietary and client data. In addition to automatic data backup, our applications, redundant infrastructure and systems are resilient. This means, in the unlikely event of a systems failure, we can seamlessly switch you to a new virtual instance of your Hosted Legal Desktop, ensuring business continuity.

## **100+ legal and office applications**

You can customize your Hosted Legal Desktop by selecting from more than 100 legal and office applications including document management, time and billing, litigation support and Microsoft® Office 365®. Users have secured access to their desktop applications in the office, at home, at a client location or on the road.

## **Legal industry experts**

Ricoh supports hundreds of law firms nationwide. As a result, we know the specific challenges law firms face and understand that one size doesn't fit all. We can provide a wide range of options and professional services based on your needs through our teams of engineers, solution architects and industry experts.

## **Grow your practice easily**

Ricoh's Hosted Legal Desktop can be easily scaled as your legal practice grows. Whether you have 10 attorneys in one office, or grow to 100 attorneys and 10 offices, expansion is effortless and cost-effective with no infrastructure to manage.

## **Ricoh, a trusted partner**

Ricoh's Hosted Legal Desktop is the choice for law firms that desire a fully managed service that provides exceptional infrastructure services, powerful systems performance, high security, superior connectivity, greater uptime, and redundancy to support client and data demands.

For more information, [\*\*get in touch\*\*](#) with a Ricoh specialist.

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