RICOH
imagine. change.

In healthcare, we turn information into ROI.

We understand the investments you make today need to make sense for tomorrow, too. This insight is central to our mission of driving a lasting impact through modernization and automation of the care workflows that are most critical to your overall success. The outcome is better healthcare experiences for patients, caregivers, providers, and employees — and a healthier bottom line.

We solve some of healthcare's biggest challenges by committing to 3 key focus areas.

Care Innovation & Enablement

Drive improvements to all of your stakeholders' care experiences

Intelligent Information Management

Capture and unlock the power of your information as it travels in, through, and out of your organization

Operational Impact

Amplify the ability of your operations to create high-value impact

Solutions in highest demand by leading healthcare organizations.

Care Innovation & Enablement

Solution	What It Does	Why That Matters
3D for Healthcare	Equips care teams with a turnkey, FDA 510(k)-cleared solution for creating 3D printed anatomic models by offering access to software, hardware, staff, and a quality system, on site or off.	• Equips you with an on-demand solution to create models that are individualized for each patient • Delivers critical insight for pre-surgical planning and patient education
RPM Enablement	Provides day-to-day managed service thrust behind remote patient monitoring programs. It's an on-site solution designed to fuel more efficient and sustainable RPM workflows that leads to improved care team and patient experiences.	• Allows you to keep up with booming demand for remote patient monitoring programs • Addresses systemic shortage of staffing that will persist by many projections through at least 2030

Intelligent Information Management

Solution	What It Does	Why That Matters
Order & Referral Management	Digitizes the transmission of secured patient health information that impacts referrals, prescription fulfillment, and compliance. Integrates with many EHRs and automates fax-based workflows.	• Supports a better patient experience by processing referrals within minutes rather than days • Reduces administrative workload, eliminating hours of error-prone, repetitive scanning tasks with paperless, automated workflows
Packet & Letter Automation	Automates operations by digitizing patient packets, letters, and more. Information is automatically gathered from multiple sources and delivered to patients digitally or as hard copies.	• Creates a better patient experience while improving brand compliance, auditing, and tracking • Reduces backlogs, errors, operational costs, and PHI violations
Patient Information Management	Streamlines the processing of patient records, correspondence, and billing. Captures and channels patient inputs from multiple sources into one place, improving revenue cycle management.	• Reduces manual processing errors and drastically improves processing time • Allows you to capture more revenue that would have otherwise been lost
Output Management	Picks up where fax leaves off by connecting your output devices to your back-end systems to lower IT costs, improve security, and help enable better patient care.	• Eliminates gaps in information flows • Enables financial, security, and compliance requirements • Optimizes costs by right sizing and simplifying output infrastructure

Operational Impact

Solution	What It Does	Why That Matters
RansomCare	Stops active cyberattacks that penetrate your security protocols by complementing existing endpoint protection platforms and endpoint detection and response tools.	• Provides immediate response and endpoint isolation that stops system-wide data encryption, reducing the risk of recovery efforts, legal costs, and ransoms • Identifies and blocks outbreaks at the source, limiting the impact on company-wide productivity
Mailroom & Intelligent Delivery Services	Converts physical inbound mail to a digitized format for anywhere, anytime online delivery. Features HITRUST certification, the most effective data and security protection possible.	• Streamlines the intake and delivery of inbound communication, great for hybrid or remote employees • Facilitates business continuity, advances digital transformation, and enhances hybrid and remote workplace initiatives

Connect with us today | To learn more about how Ricoh can enhance healthcare efficiency through automation and turn your information into ROI, visit **ricoh-usa.com/healthcare**.

See how we turn information into ROI.

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