

**RICOH**  
imagine. change.



# The Future of Information Governance & eDiscovery is **Made Here**

[www.ricoh-usa.com/infogov](http://www.ricoh-usa.com/infogov)



## Exceptional Insight and Control

Ricoh consults with corporations, law firms, and government entities who face information management and eDiscovery challenges. We design and implement solutions that improve processes and greatly enhance insights into business critical and sensitive information.

Our expertise and innovations have transformed legal and compliance operations, making access to information faster and easier, improving business, legal, and risk and compliance outcomes.



### Information Governance Consulting

Ricoh's consultants design and implement complete Information Governance programs helping clients learn how to decrease costs, drive compliance, and make sound business decisions based on clean, reliable data. These end-to-end programs are based on your organization's specific needs.

### Digital Forensics Services

Our licensed team of forensics experts will effectively collect your Electronically Stored Information (ESI), investigate your matters, and provide expert testimony with speed and reliability for a truly defensible and auditable process.

### Infrastructure and Managed Services

Secure and scalable cloud environment supported by our team of experts who specialize in managing complex infrastructure. We can seamlessly migrate your data and applications to our industry-leading cloud environment, provide application support, and troubleshoot issues.

### Managed Review Services

Our background checked, licensed contract attorneys use a technology-driven approach to ensure the amount of review documents is proportionate to your case. This approach helps get to your most critical information fast with scalable attorney coverage and fixed fee contracts.



## Technology Best Suited to You

Ricoh maintains a strongly client-focused and technology-agnostic posture that is designed to deliver solutions best suited to your specific requirements. We maintain deep partnerships with leading legal technology vendors, routinely providing operational insights to aid their independent development efforts. These collaborations in concert with Ricoh Legal's own R&D, which includes eight forensic technology patent awards and five patent-pending innovations since 2015 alone, ensure the solutions we deliver are the best available for meeting your needs.

### Ricoh On Demand

This secure, cloud-based proprietary solution is intuitive and allows clients to take full control over their eDiscovery process with anytime, anywhere access. Simply select the services needed and upload ESI for processing, analysis, review, and production.

### Technology Partners

Ricoh invests significant time and resources to seek and assess diverse technologies to offer our clients a comprehensive suite of industry-leading technologies including:



### Ricoh Acumen

Our proprietary dashboard solution that provides valuable business intelligence and insight from your Managed Review Services or Relativity hosting matter so you can discover a new level of project ownership.



*A **proactive approach** to data governance, risk management, and compliance efforts*





## From Collection to Production, Your ESI is Secure

Our robust portfolio is hosted within industry-leading Microsoft® Azure and Amazon AWS cloud environments. Ricoh deploys an integrated security strategy (including preventative defense and automated security protocols) designed specifically to protect ESI in the cloud and physical information. All ESI is encrypted in transit and at rest.

ESI is uploaded directly to our cloud environments, which undergo 3rd party penetration testing annually, and all physical media is securely controlled within our in-house forensics labs. Detailed chain of custody, evidence tracking, auditable procedures, and documentation are strictly maintained for all data at all times.

**Ricoh.**  
*A Legacy  
of Trust*

Ricoh leverages proven methodologies and exceptional client service — and a refusal to be limited by tradition. Our 85-year history is one that is marked by award-winning innovation. In fact, Ricoh's founder was mentored by Albert Einstein. Invention is in our DNA.

It is this legacy, one that combines proven capabilities with continuous innovation, that has made Ricoh a trusted partner to leading corporations, law firms, and government agencies. Tap into the innovation at Ricoh and benefit from a partnership that is powered by expertise, experience, and leadership in delivering exceptional outcomes.

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