# RICOH multifunction printers
## Enhanced features for seamless accessibility

At Ricoh, we believe that a truly inclusive workplace is one where every individual — including people with disabilities — can contribute, collaborate and thrive no matter where or how they work.

Recognizing the importance of accessibility in today's diverse work environment, we are committed to ensuring that our multifunction printers are accessible to all users. This commitment is at the cornerstone of our product design efforts, ensuring the creation of intuitive, user-friendly products for everyone.

To achieve our accessibility goals, we adhere to the following principles:

## Enhancing functionality:

We configure features to enhance, not restrict, overall functionality.

## User-centric design:

Through extensive testing, evaluations and continuous product improvement cycles, we ensure that our technology can cater to a wide range of conditions people may encounter.

## Compatibility and integration:

We design devices that are compatible with commonly used personal assistive devices and technologies.

# User-friendly Smart Operation Panel

The Ricoh IM Series devices feature a user-friendly Smart Operation Panel (SOP) designed to provide an intuitive user experience. This panel is equipped with several features aimed at enhancing accessibility and ease of use, including:

## Animated user guidance screens

In the event of minor maintenance requirements, animated screens provide step-by-step operational guidance such as paper/original misfeed, error correction and supply replenishment, making these tasks easier to perform.

## Tilting Smart Operation Panel

Many Ricoh devices are equipped with SOPs that can tilt, ensuring optimal visibility in various lighting and glare conditions, as well as catering to users of different heights, whether standing or seated.

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# Convenient access within reach

Ricoh's IM Series devices are designed to provide accessible features that cater to the diverse needs of users. Key accessibility features include:



### Single-handed operation

Most devices in the IM Series enable users to open access doors, replace toner bottles, clear paper misfeeds, and open media trays with minimal effort using one hand, promoting ease of use.



### Universal grip paper tray handles

The open handle design of the paper supply areas allows users on most Ricoh devices to easily pull open trays either using an overhand or underhand grip, even in a seated position, ensuring accessibility for users with varying mobility needs.



### Simplified paper path

The devices are engineered with a simplified internal paper path that enhances the overall usability and accessibility. The efficient design allows for easy clearance of jams, misfeeds and more reliable paper handling.

# Remote Operation Panel

The Remote Operation Panel of Ricoh's multifunction printers provide users with an alternative method to access and control the SOP from a locally connected PC. This feature allows users with mobility or dexterity impairments to operate all system functions — including copy, print, fax, scan and send — from a network-connected computer and a keyboard nearby.

# Ricoh Smart Device Connector

The Ricoh Smart Device Connector is a complementary app that enables users to conveniently access a Ricoh multifunction printer from a mobile device. Users can easily adjust copy, fax and scan settings, select the desired number of copies, and perform additional functions. Notably, this feature works in conjunction with accessibility functionalities available on iPhone and Android devices, such as the TalkBack feature, empowering individuals with visual impairments to seamlessly print documents using their smartphones.

To learn more about how Ricoh incorporates accessibility in our product design, visit us at ricoh.ca.

*Please note that some features mentioned in this flyer may necessitate additional optional accessories and may not be supported by all models. For further details and compatibility information, please consult with your Ricoh representative.*

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