eDiscovery Managed Services

RICOH
imagine. change.

Efficient, cost-effective, and secure solutions designed for your specific needs.

Innovative solutions for insight and control

Many organizations lack the resources to effectively handle the advanced technology and complex infrastructure requirements for eDiscovery, while also managing the IT demands to run their core business. Let Ricoh take the burden off your internal resources.

We will seamlessly migrate your data and applications to our industry-leading cloud environment, provide application support, and troubleshoot issues. Supported by our technology-certified project managers, we will provide total transparency to your data as we become part of your extended team.

Industry-leading technology

Ricoh invests significant time and resources to seek diverse technologies to best serve our clients. Ricoh invented technology solutions are designed to give clients greater ownership with increased business intelligence and reporting and our technology partners actively include us in design, development, and new features decisions. We have a software and tool agnostic approach meaning we work to find the best solution for our clients' unique needs. Our current technology portfolio includes:

Why Ricoh eDiscovery?

- Enhanced security from Ricoh's industry-leading cloud environment
- Reduced demands on internal team
- Minimized up-front financial investment
- Specialized expertise and technology-certified project management
- Predictable monthly rates
- First provider worldwide to host eDiscovery technology solutions in a public cloud

Relativity   **opentext™**   **OpenAxes**   **RICOH ON DEMAND** *powered by* **Venio Systems**   **RICOH ACUMEN**

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Security in the cloud

Our solutions are all hosted within our industry leading cloud environments, where not only is data encrypted as it moves and at rest, but is supported with policies and procedures for compliance with governing requirements such as FedRAMP, PCI, and HITRUST. It also undergoes consistent review to ensure risk mitigation controls are updated as needed. Electronically Stored Information (ESI) is uploaded directly to our cloud environment and physical media goes through our secure, in-house forensics lab and receives the same attention to detail, chain of custody tracking, and level of scrutiny as all forensics matters.

On-demand scalability

Whether you require storage space that grows organically or the ability to scale up or down on demand, we have you covered. Deployed in our shared environment, Ricoh can adjust your server and storage requirements in minutes, rather than the weeks that it would take to plan and execute those updates on your own.

Demonstrable cost savings

With predictable, cost-effective volume and user-based pricing, you pay only for what you use. You'll also eliminate the need for added headcount and avoid the complexity of purchasing, managing and supporting your own servers and applications. All with minimal up-front financial investment.

Industry experts

Ricoh's team embodies a culture of integrity and professionalism, with the highest level of security in mind, to provide services to organizations for long-standing relationships that grow year over year. We will work closely with you to understand your challenges and ensure you get the right solutions to achieve your business goals.

Ricoh, your trusted partner

With our consultative approach, we help clients navigate their most pressing information challenges. Our combination of certified expertise and service excellence is backed by an over 85-year history of innovation and a refusal to be limited by tradition. Ricoh's steadfast legacy and support provides the assurance of business security because when you work with us, the security of your information is our highest priority.

Engage with an eDiscovery Specialist to learn more

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www.ricoh-usa.com/en/ediscovery