

Intelligent Delivery Services

Revolutionize the way incoming mail is handled and delivered — regardless of where employees are working.

The success of your business and its ability to meet strategic objectives depends upon capturing, analyzing and accelerating inbound communications with precise accuracy. This basic, yet essential, need has become even more consequential with flexible workforce models and hybrid employment scenarios becoming the norm. Staff members, partners and other collaborators may be working offsite in locations that are miles apart, making it nearly impossible to share and track physical incoming mail. Yet, business must go on.

That's where AI and the experience of Ricoh come in.



Remove obstacles to increase business continuity.

Leverage Ricoh's automated technologies and services to convert physical mail into digital formats and make them accessible to target recipients in near real-time. Built on a scalable, secured, cloud-hosted ecosystem, this solution uses automation to reduce lost or delayed mail, provide an audit trail and ensure your staff can get the information they need anytime, anywhere, from any device.



Choose the deployment model that best meets your workflow.

Every company's inbound communications differ, but all must ensure their information is protected. This secured solution is hosted within Amazon™* Web Services (AWS) cloud environment and supported by policies and procedures for compliance with governing requirements such as PCI® and HITRUST®. We offer blended hybrid on-site and off-site models with various processing service options to maximize economies of scale while ensuring consistent, high-quality service delivery and security.

Optimize efficiencies with actionable insights.

Your company receives an endless volume of inbound communications. Transform them into insights that influence business outcomes. Our platform is continuously learning, enabling it to identify and act on frequent behaviors and recurring preferences such as disposing of postcards or physically receiving large mail pieces. An intuitive dashboard empowers managers to view and track performance trends, analyze data and monitor productivity in near real-time.

To learn more visit ricoh.ca

