Multifunction Colour

RICOH MP C2004ex/ MP C2504ex





Choose the smartest way to share your best ideas

You take pride in your work. You take it personally. Maybe it's time for a multifunction printer (MFP) designed just for you. With its extended services, connectivity, security and workflow app capabilities, the RICOH MP C2004ex/MP C2504ex simplifies how you share information. Use our Workstyle Innovation Technology on the oversized 10.1"-wide Smart Operation Panel to toggle between tasks and jobs with tablet-like precision. Add more customized shortcuts to automate tasks with a single tap. Find helpful guidance via self-help videos, accessible FAQs, interactive screen sharing and more. Access information from the Cloud* and print or share it from your smartphone or tablet. Produce impressive full-colour documents. Scan and distribute originals to anybody, anywhere. Protect the device, your documents and data with advanced encryption and overwrite tools. Do it all from this compact MFP that fits perfectly in smaller, shared office environments.

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- Produce up to 20 or 25 colour prints per minute
- Simplify everyday tasks via tablet-like controls on the Smart Operation Panel
- Use your personal mobile device to print and share information
- Produce professional output in brilliant colours with impressive finishing
- Reduce operating costs with a wide range of eco-friendly features
- Receive fast, responsive assistance via a wide range of new support tools

*When enabled, internet connection required.



Add a personal touch to everyday tasks

Streamline business with a whole new way to work

More productive workflows are within your grasp. Actually, they're at your fingertips. Use Ricoh's Workstyle Innovation Technology to simplify how you manage your information on the 10.1"-wide Super VGA Smart Operational Panel (SOP). Use tablet-like gestures to access settings and details faster and more conveniently via a wide range of smart apps. Check scan-to destinations, review finishing options, search fax confirmations and more, making adjustments instantly with a swipe or tap. Download helpful workflow apps and widgets from the Ricoh Application Site and add them as icons to the Home Screen. For example, you can add the Quick Copy widget to start copying instantly. With SOP Designer, technical and support teams can customize the Home Screen with a corporate logo, shortcut icons, messages and more from their PC prior to delivery or at the customer site after the MFP is installed.



Put personalization at your fingertips

You know what you're doing. Leverage that knowledge to be more efficient. With Workstyle Innovation Technology, you can integrate multiple processes and customize shortcuts to bypass many of the mundane, repetitive manual tasks that slow you down. For example, you can scan each week's sales meeting notes and share them with the same recipients in a single touch from the Home Screen. Take advantage of one-touch controls for special tasks too. Press the ID Card Copy icon to scan two-sided documents such as licenses or insurance cards onto a single-sided document. For more advanced workflows, you can add optional Ricoh or third party software solutions to automate the way you manage information.

Use mobile convenience to stay productive

You don't know what the day will bring or where it'll take you, but you can stay productive. Simply download the RICOH Smart Device Connector App to your personal mobile device and scan the QR code on the display panel, use Bluetooth technology (BLE), or pass your device by the Near Field Communication (NFC) tag on the MFP to get started. Print emails with images or PDF attachments from your smart device without utilities, software or drivers. Scan originals at the MFP, send them to your smartphone or tablet and carry the digital PDFs with you. Share them with recipients in your personal address book in only moments. With the app, you can grab information from Cloud storage for fast, convenient printing at the MFP. You can also use the app to display information from your personal mobile device onto Ricoh projectors and interactive whiteboards to showcase your best ideas in meetings and conferences.









Make your work more personal and productive

Be ready for everything, every day

When you're short on time, tight on space and worried about stretching your budget, choose the MP C2004ex/MP C2504ex to manage every project. Produce stunning handouts, flyers, notes, invoices, banners and more at speeds up to 20 and 25 pages per minute. When you want to share information instantly, use the 100-Sheet Automatic Reversing Document Feeder (ARDF) to expedite the scanning process and share digital files via a multitude of scan-to capabilities. You can fax contracts and other forms just as quickly. In fact, you can send and receive faxes between email inboxes to save on paper, transmission costs and trips to the device checking for confirmations. Use the standard PostScript and PDF Direct Print emulation to process even your biggest, most complex jobs quickly.



Extend the level of support

Know where to find help when you need it most. When enabled, the MP C2004ex/MP C2504ex offers comprehensive "smart support" capabilities designed specifically to minimize delays and interruptions. With RemoteConnect Support, technicians can access your device remotely to diagnose and resolve issues in real time. With the new Remote Panel Operation tool, IT managers and network administrators can easily program, monitor and change settings for each device on their network. The Automatic Remote Firmware Update function allows you to keep your fleet of devices up to date with the latest firmware, minimizing downtime and maximizing productivity. Use the convenient Web Help feature to find quick answers about the most common functions and operation of your MFP. In addition, you can access the Ricoh Application Site and download our How-to Videos app for easy-tofollow guidance on basic MFP operations.

Put more stock into your media options

Use the MP C2004ex/MP C2504ex to tailor how you share your messages with almost any audience. Print everything from black-and-white handwritten notes to full-colour retail signage. Expand paper capacity up to 2,300 sheets and focus on keeping information flowing instead of keeping paper trays stocked. Take advantage of our innovative rollers designed to reduce paper curl for more uniform paper stacks and fewer jams. Print up to 12" x 18" sized paper in weights up to 300 gsm/80 lb. Bond for specialty media without compromising the 1200 x 1200 dpi image quality. In fact, the device recalibrates itself continuously so colours never fade.





Empower users to work quickly, collectively

Complete more jobs with fewer delays

It's your job to get information to clients, customers and co-workers before somebody else does. Stay ahead of the pack with the MP C2004ex/ MP C2504ex. Store up to 3,000 frequently used documents in the Document Server. Take advantage of embedded Optical Character Recognition (OCR) optional software to create keyword searchable PDF files for fast, easy retrieval. Use your personal mobile device or our web-enabled Integrated Cloud Environment (ICE) to scan, capture and share information with cloud-based applications without servers, system integration or software updates. Use RICOH Device Software Manager to easily install and update print drivers without assistance.

Control what happens next

You crafted your message carefully. It's important to be just as cautious when sharing it with your audience. Use advanced security tools to help protect your device, documents and data. With user authentication, you can track activity, set print quotas and restrict access to specific functions on the MFP. Require every user to login to the device with a passcode. Or, add an optional card reader so users gain access via their ID card for a choice of cost recovery solutions. To improve document security and help protect confidential information, use Locked Print to hold print jobs at the device until the author releases them. Add watermarks to help track unauthorized copies of important information. Plus, you can take advantage of powerful encryption tools and data overwrite technology to help protect latent data on the hard drive.

Reduce energy and resource costs

Improve your bottom line while protecting the environment with multiple features designed specifically to reduce energy and resource costs. The MP C2004ex/MP C2504ex meets EPEAT[®] Gold criteria* and is ENERGY STAR[®] certified. Plus, it offers Typical Electricity Consumption (TEC) as low as 0.7 kWh/week. The device recovers from Sleep Mode in just 7.1 seconds, and with its motion sensor technology, powers up the operation panel in one-half second. Use default duplex printing to cut paper costs in half and take advantage of the Eco-Friendly widget to track paper savings. Because we used noise-absorbing materials and minimized vibrations, you'll also notice less operating noise.

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*EPEAT Gold rating is applicable only in the USA.

To view detailed features of our multifunction products online go to www.ricoh.ca/products





Expand what you can do in a smaller footprint



- **Smart Operation Panel:** Perform every task with speed and convenience via the 10.1"-wide Super VGA Smart Operation Panel with selectable user interfaces. Access information instantly and customize automated workflows with one-touch smart applications. Add widgets to check information and use familiar swipe scrolling and pinch-and-flick movements to transition between tasks effortlessly.
- 2 100-Sheet Automatic Reversing Document Feeder (ARDF): Easily handle multi-page, multi-sized originals and one- and two-sided documents up to 11" x 17".
- **3** User Authentication: Use embedded NFC technology and an optional NFC card reader to track activity for every user who logs in by proximity card.
- Paper Trays and 100-Sheet Bypass Tray: Minimize paper replenishment with two standard front-loading paper trays that hold 550 sheets each. The Bypass Tray holds up to an additional 100 sheets in sizes up to 12.6" x 49.6". Add an optional Banner Paper Guide Tray for impressive banner printing. All three trays accept multiple paper types and weights. Tray Two and the Bypass Tray accommodate envelopes for in-house printing and a wide variety of mailing applications.
- **5 Paper Banks:** Choose the optional 1 x 550-Sheet Paper Bank or larger 2 x 550-Sheet Paper Bank, which boosts paper capacity to 2,300 sheets, to accommodate paper sizes up to 12" x 18" and SRA3.

- Document Server: Access up to 3,000 frequently used files residing on the MFP's hard drive in moments. Create up to 200 shared or passcodeprotected personal folders to store the digital files.
- 7 **125-Sheet One-Bin Tray:** Separate print, copy and fax output so users can retrieve documents quickly.
- 8 Internal and External Finishers: Create professionally finished documents completely in-house and save floor space with the optional 500-Sheet Internal Finisher with optional 2 & 3-Hole Punching. Bind up to five sheets of paper with no staples using the Internal Stapleless Stapler Finisher option. This unique technology helps reduce supply costs, free up document storage space and expedite future paper shredding needs. Or choose the 1,000-Sheet External Booklet Finisher to create professional looking document sets in moments.
- **USB/SD Card Slot:** Print from or scan to portable media using the standard USB/SD card slot located conveniently on the control panel. Print TIFF, PDF or JPEG files from the removable media.
- 10 Web Browser: Take advantage of the built-in web browser to search for web pages directly from the Smart Operation Panel and print them.

Impressive all the way to the finish line

Choose the finishing touches you want to put on your most important documents. Match one of our three powerful finishers to your unique needs, whether creating real estate materials, promotional advertising, construction blueprints or a wide range of other presentations. Each simplifies finishing tasks to provide a high-quality look without high labor costs.



Finisher	Paper Capacity (LT)	Hole-Punch	Saddle Stitch	Stapleless
SR3180 Internal	250 Sheets	N/A	N/A	Up to 5 Sheets
SR3130 Internal	500 Sheets	Option N/A N/A		N/A
SR3220 External	1,000 Sheets	Option	Up to 15 Sheets	N/A

General Specifications

General Specifica	10115
Printing Process	4-Drum Method
Output Speed	MP C2004ex: 20-ppm B&W &
(Copy/Print)	Full-Colour (LTR)
	MP C2504ex: 25-ppm B&W &
	Full-Colour (LTR)
Warm-Up Time	26 seconds (from main switch)
Recovery from Sleep Mode	7.1 seconds
First Copy Time	MP C2004ex: 7.6/5.4 seconds
(Full-Colour/B&W)	MP C2504ex: 7.5/5.3 seconds
Copy Resolution	600 dpi
Quantity Indicator	Up to 999 copies
Automatic Reversing	Original Capacity: 100 sheets
Document Feeder	Original Size: 5.5" x 8.5" – 11" x 17"
(ARDF)	(A5 – A3)
(ARDF)	Paper Weights: Simplex: 11– 34 lb.
	Bond (40 – 128 g/m ²), Duplex: 14 – 34
	lb. Bond (52 – 128 g/m²)
Paper Capacity	Standard: 2×550 sheets + 100-Sheet
Paper Capacity	
с <u>і</u> Ір сі	Bypass Tray, Maximum: 2,300 sheets
Supported Paper Sizes	1st Paper Tray: 8.5" x 11" (A4)
	2nd, 3rd, 4th Paper Trays: 5.5" x 8.5"
	12 " x 18" (A6 – A3), Envelopes
	Bypass: Up to 12.6" x 18", Envelopes
	Custom Sizes: Width: 3.5" - 12.6"
	(90 – 320 mm), Length: 5.8" – 49.6"
	(148 – 1260 mm)
Supported Paper	Standard Trays: 16 – 80 lb. Bond/
Weights	166 lb. Index (60 – 300 g/m ²)
	Bypass Tray: 14 – 80 lb. Bond/
	166 lb. Index (52 – 300 g/m ²)
	Duplex Unit: 14 – 68 lb. Bond/
	142 lb. Index (52 – 256 g/m ²)
Paper Types	Plain, Recycled, Special Paper 1–3,
	Letterhead, Cardstock, Preprinted
	Paper, Bond Paper, High-Gloss Coated
	Paper, Colour Paper, Envelopes*,
	Coated, Labels** & OHP**
Auto Duplex	Standard
Output Capacity	Standard: 500 sheets
	Maximum: 625 sheets (with options)
Zoom	25% - 400% in 1% increments
Dimensions (WxDxH)	23.1" x 27.0" x 35.9"
(Includes ARDF)	(587 x 685 x 913 mm)

Weight Power Requirements

Noise Level

Power Consumption TEC Value***

*Tray 2 and Bypass Tray Only.

197 lbs. (89.2 kg) (includes ARDF) 120V - 127V, 60Hz, 12A 1,584W or less; Sleep Mode: 0.8W MP C2004ex: 0.7 kWh/week MP C2504ex: 0.9 kWh/Week MP C2004ex: 66.2/30.7 dB (Full System/Standby) MP C2504ex: 67.1/30.7 dB **Bypass Tray Only. ***Typical Electricity Consumption by ENERGY STAR Qualified Imaging

Equipment Test Procedure

Printer Specifications (Standard) CP

CPU	Intel Atom Processor Bay Trail 1.33 GHz
Memory /HDD	2 GB RAM/250GB HDD Standard &
	4GB RAM/250 GB HDD Option
Page Description	Standard: PCL5c, PCL6, PostScript®3™
Languages	Emulation, PDF Direct Print Emulation
5.5	Optional: Genuine Adobe*
	PostScript*3", Adobe*
	PDF Direct Print, PictBridge*
Font Support	Standard: PCL: 45 Roman fonts +
i one support	13 International fonts; PostScript [®] 3 [™]
	Emulation: 80 Roman fonts +
	13 International fonts
	Optional: Genuine Adobe [®] PostScript [®] 3 [®] :
	136 Roman fonts
Max. Print Resolution	1200 x 1200 dpi
Network Interfaces	Standard: 1000Base-T/100Base-TX/
Network interfaces	10Base-T Ethernet, USB 2.0 Type A
	(3 Ports), SD Slot on Operation Panel
	Optional: IEEE1284/ECP, IEEE802.11
	a/b/g/n, USB 2.0 Type B
Network Protocol	TCP/IP (IPv4, IPv6)
Support	TCF/IF (IFV4, IFV0)
Network/OS	Windows [®] Vista/7/8.1/Server 2008/
Network/03	Server 2008R2/Server2012/Server2012R2/
	Server 2016, Unix: Sun Solaris, HP-UX,
	SCO OpenServer, RedHat Linux, IBM
	AIX, Citrix XenDesktop 7.0/7.1, XenApp
	6.5/7.5, Mac OS X v.10.9 or later, SAP R/3, SAP S/4, IBM iSeries AS/400-using
	OS/400 Host Print Transform
(addited as	
Utilities	Device Manager NX Series, Web Image
	Monitor, @Remote

Document Server Specifications (Standard)

3,000
2,000
9,000
200

Auto Dialing

Scanner Specifications (Standard)

Scanner Resolution	B&W and Full-Colour scanning at		
	100 – 600 dpi, Up to 1200 dpi for		
	TWAIN scanning		
Scanning Speed	80 ipm (200 dpi/300 dpi)		
(B&W & Full-Colour LTR)		
Scan Area	11.7" x 17" (297 – 432 mm)		
Compression Method	B&W TIFF: MH, MR, MMR, JBIG2		
	Full-Colour: JPEG		
Supported File Formats	Single/Multi-Page TIFF, PDF, High		
	Compression PDF & PDF/A, Single		
	Page JPEG		
Scan Modes	Scan-to-Email (with LDAP support)		
	Scan-to-Folder (SMB/FTP)		
	Scan-to-URL		
	Scan-to-Media (USB/SD Card)		
	Network TWAIN Scanning		
The sector the Connectifier			
Facsimile Specifica	ations (Optional)		
Туре	ITU-T (CCITT) G3		
Circuit	PSTN, PBX		
Resolution	200 x 100 dpi, 200 x 200 dpi,		
	400 x 400 dpi (with optional SAF memory)		
Modem Speed	33.6K – 2,400 bps w/Auto Fallback		
Compression Method	MH, MR, MMR, JBIG		

Transmission Speed G3: Approximately 2 seconds/page (JBIG) Scanning Speed Up to 58 spm - Standard and Detail Mode (A4) 2,000 Quick/Speed Dial numbers; 100 Group Dial numbers Standard: 4 MB (approx. 320 pages), Memory Capacity (SAF)

Optional: 64 MB (approx. 4,800 pages) with optional SAF memory

SYSTEM SPECIFICATIONS

Security Features (Standard)

DataOverwriteSecurity System (DOSS), HDD Encryption, User Codes, SNMP v3 Support, Locked Print, User Authentication, 802.1x Wired Authentication, Quota Setting/Account Limit, Digitally Signed PDF, and more

Hardware Accessories

Paper Handling Options

Two-Tray Paper Bank (PB3220)

Tray Capacity 1,100 sheets (550 sheets x 2 trays) Paper Size 5.5" x 8.5" to 12" x 18" (A5 - A3) Paper Weight 16 - 80 lb. Bond (60 - 300 g/m2) Dimensions (WxDxH) 23.1 " x 27 " x 9.7 " (587 x 685 x 247 mm) Cannot be installed with PB3250, Caster Table Type M3 or Cabinet Type F. One-Tray Paper Bank (PB3250) 550 sheets x 1 tray Tray Capacity Paper Size 5.5" x 8.5" to 12" x 18" (A5 – A3) 16 – 80 lb. Bond (60 – 300 g/m²)

Paper Weight Dimensions (WxDxH) 23.1" x 27" x 4.7" (587 x 685 x 120 mm) Must include Caster Table Type M3. Cannot be installed with PB3220 or Cabinet

Output Trays & Finisher Options

Internal Chift Cart Trav (CH2070)

Internal Shint-Soft Hay (SHS070)				
Tray Capacity	250 sheets (8.5" x 11" or smaller)			
	(A4 – A5)			
	125 sheets (8.5" x 14" or larger)			
	(B4 – A3)			
Paper Size	5.5" x 8.5" to 12" x 18" (A5 – A3)			
Paper Weight	14 - 80 lb. Bond (52 - 300 g/m ²)			
Cannot be installed with SR3220 Booklet Finisher, Internal Finisher or Punch Unit.				
One-Bin Tray (BN3110)				
Paper Size	5.5" x 8.5" to 12.6" x 17.7" (A5 – A3)			
Paper Weight	14 - 80 lb. Bond (52 - 300 g/m ²)			
Tray Capacity	125 Sheets			
BN3110 can also be installed v or SH3070.	with the Internal Finishers SR3130, SR3180			
250-Sheet Stapleless Stapler Internal Finisher (SR3180)				
Paper Size	5.5" x 8.5" to 12" x 18" (A6 – A3)			
Paper Weight	14 – 80 lb. Bond (52 – 300 g/m ²)			
Stack Capacity	250 sheets (8.5" x 11" or smaller) (A4)			

250 sheets (8.5" x 11" or smaller) (A4) 125 sheets (8.5" x 14" or larger) (B4 – A3) 8.5" x 11" to 11" x 17" (A4 – A3) 17 – 21 lb. Bond (64 – 80 g/m²)

Staple Paper Size Staple Paper Weight Stapleless Capacity 2 – 5 sheets/set Staple Positions Top, 1 Staple 17.1" x 20.3" x 5.9" (435 x 515 x 150 mm) Dimensions (WxDxH) SR3180 cannot be installed with the SR3220 Booklet Finisher, SR3130 Internal

Finisher or the Internal Shift Tray SH3070.

500-Sheet Internal Finish	er (SR3130)		
Paper Size	5.5" x 8.5" to 12" x 18" (A6 – A3)		
Paper Weight	14 – 80 lb. Bond (52 – 300 g/m ²)		
Stack Capacity	500 sheets (8.5" x 11" or smaller) (A4)		
	250 sheets (8.5" x 14" or larger) (B4 – A3)		
Staple Paper Size	7.25" x 10.5" to 11" x 17" (A4 – A3)		
Staple Paper Weight	14 – 28 lb. Bond (52 – 105 g/m²)		
Staple Capacity	50 sheets (8.5" x 11") (A4)		
	30 sheets (8.5" x 14" or larger, and/or		
	Mixed Sizes) (B4 – A3)		
Staple Positions	Top, Bottom, 2 Staples		
Dimensions (WxDxH)	21.5" x 20.6" x 6.7" (546 x 523 x 170 mm)		
Cannot be installed with the S the Internal Shift Tray SH3070.	R3220 Booklet Finisher, SR3180 Internal Finisher or		
2-/3-Hole Punch Unit (PU			
(Optional; Installs inside SR			
Punch Paper Sizes	7.25" x 10.5" to 11" x 17" (A4 – A3)		
Punch Paper Weight	14 – 45 lb. Bond (52 – 169 g/m ²)		
	nust be included to add this option.		
1,000-Sheet Booklet Finisher (SR3220)			
Paper Size	Proof Tray: 5.5" x 8.5" to 12" x 18"		
Taper Size	(A6 – A3)		
	Shift Tray: 5.5" x 8.5" to 12" x 18"		
	(A6 – A3)		
	Booklet Tray: 8.5" x 11" to 12" x 18"		
	(A4 – A3)		
Paper Weight	Proof Tray: 14 – 45 lb. Bond		
	(52 – 169 g/m²)		
	Shift Tray: 14 – 80 lb. Bond		
	(52 – 300 g/m²)		
	Booklet Tray: 14 – 28 lb. Bond		
Stack Capacity	(52 – 105 g/m²) Proof Tray: 250 sheets (8.5" x 11" or		
Stack Capacity	smaller) (A4); 50 sheets (8.5 x 11 or		
	larger) (B4 – A3)		
	Shift Tray: 1,000 sheets (8.5" x 11" or		
	smaller) (A4); 500 sheets (8.5" x 14" or		
	larger) (B4 – A3)		
	Booklet Tray: 20 Sets (2 – 5 sheets), 10 Sets		
	(6 - 10 sheets) & 7 Sets (11 - 15 sheets)		
Staple Capacity	Normal Staple: 50 sheets (8.5" x 11")		
	(A4); 30 sheets (8.5" x 14" or larger)		
	(B4 – A3)		
Saddle Stitch	15 sheets		



ptional PA	NTONE gital Color	lot Bridge	Hoter Perfector 1 Optional	altria (ENERGY ST
e Paper Si	ze	(A4 – A3	, titch: 8.5" x		
e Paper W	/eight		lb. Bond (52	– 105 g/	'nr)

Staple Paper Weight Staple Positions Top, Bottom, 2 Staples, Booklet Dimensions (WxDxH) 22.2" x 24.4" x 37.8" (563 x 620 x 960 mm)

Stapl

Requires installation of Bridge Unit BU3070. The PB3220 Two-Tray Paper Bank must be included to add this option. Cannot be installed with the PB3250.

2-/3-Hole Punch Unit (PU3050NA)

(Optional; Installs inside SR3220 Finisher) Punch Paper Sizes Punch Paper Weight 5.5" x 8.5" to 11" x 17" (A5 – A3) 14 – 68 lb. Bond (52 – 256 g/m²) The SR3220 1,000-Sheet Booklet Finisher must be included to add this option.

Additional Accessories

Banner Paper Guide Tray Type M19, Caster Table Type M3, Bridge Unit BU3070, Cabinet, Camera Direct Print Card Type M19, Card Reader Bracket Type 3352, Extended USB Board Type M19, External Keyboard Bracket Type M19, Fax Connection Unit Type M19, Fax Memory Unit Type M19 64MB, File Format Converter Type M19, G3 Interface Unit Type M19, IEEE 802.11a/g/n Interface Unit Type M19, IEEE 1284 Interface Board Type M19, Imageable Area Extension Unit Type M19, Key Counter Bracket Type M3, Memory Unit Type M19 AGB, NFC Card Reader Type M19, OCR Unit Type M13, Optional Counter Interface Unit Type M12, Postscript3 Unit Type M33, Power Filter, Smart Card Reader Built-in Unit Type M19,

XPS Direct Print Option Type M19, Fax Option Type M19

Some options may not be available at the time of market release. Genuine Adobe® PostScript®3™ and PDF Direct from Adobe® are available as options.

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Specifications are subject to change without notice.

For maximum performance and yield, we recommend using genuine Ricoh parts and supplies.





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