RICOH
imagine. change.

A4 Multifunction Color

IM C400SRFG

Government Model (TAA)

☑ Copier ☑ Printer ☑ Facsimile ☑ Scanner

☑ Staple Finisher

Future-proof technology at your fingertips

At last! A printing system that doesn't stress everyone out. Things have changed. Our new multifunction printer (MFP) is the intelligent device you've always wanted to scan, copy and print your Letter/A4 size documents. This color MFP has a smart touchscreen control panel and is always running the latest technology.

Putting up with old equipment until your contract finally ends is out. Software that automatically updates is in — along with the ability to add additional functionality that your business may need in the future. Your MFP is always ready to operate. You can print, copy and scan more materials — faster and remotely from wherever you are. Just plug in this intelligent device and let it run. You'll be glad to know our A4 and A3 MFP models work in exactly the same way too.

With output speeds of 45 Letter-size pages per minute, this device — along with its optional paper trays — allow you to meet just about any type of print job requirement. Plus, the trays hold more paper than ever before, so you spend less time refilling them. You won't need to budget for extra services or equipment either. Including staples, and you'll have every function you need, built into one smart device.

It's the 2020s, and you're right to demand an MFP that can keep up with your dynamic digital workplace.

Scalable document handling options that grow with your business

Modern devices all interact with one another. Why should your MFP be any different? With Ricoh, you can not only scan documents to a folder on your network but also add third-party apps and cloud services. You decide which features your device does and doesn't have. You'll only see options for the services you use, so you can get to them quickly and without any fuss.

Secure handling of your documents and data

For complete security across your network, your MFP runs Ricoh's own operating system. This gives you complete control over who sees and doesn't see the documents you process. Your MFP can overwrite your data at the end of every print run, so no sensitive information is ever leaked. You decide who has access to every document, restricting access to select information.

Sustainable design to take you far into the future

Ricoh MFPs are designed to be energy efficient. It's as important to us as it is to you that any device we develop leaves a small carbon footprint on the environment. We also have a deep commitment to minimizing the environmental impact of our devices and workflow, which is why we continually work to meet the global standards for energy and resource efficiency, as defined by EPEAT®* and ENERGY STAR®. Ricoh devices have low energy consumption levels, in both Typical Electricity Consumption (TEC) and actual power consumption.

EPEAT is only applicable in the USA.

Simple systems to make your working life easier

All our devices operate like one machine, because the control panels and technology are exactly the same. You won't waste time figuring out how to scan or print every time you use another machine. Our 10.1" tilting touchscreen is as intuitive to use as your smartphone, so cryptic control panel messages are now a thing of the past. Add your company logo, personalize your device for different team members and use it to watch how-to videos — or get help online.

Ricoh's range of intelligent MFPs works as a fleet, which means you can access all of them at once to keep the whole network running. Many operational issues can easily be fixed remotely, so your machine is never down for long. This allows you to focus on more important things, while your MFP runs effortlessly in the background — like every other smart device you use to grow your business.

IM C400SRFG product configuration chart

Model

IM C400SRFG

10.1" Smart Operation Panel

50-sheet SPDF
550-sheet input tray
100-sheet bypass tray
Internal finisher (250-sheet output /
50-sheet stapling)
Dimensions: 24.2" x 22.1" x 27.8"
(615 x 561 x 706 mm)
Weight: 132.3 lbs. (60 kg)

Configuration Options

Low Cabinet Type V

Dimensions: 19.6" x 20.9" x 9.1"
(498 x 532 x 232 mm)
Weight: 22.8 lbs. (10.3 kg)

Medium Cabinet Type W

Dimensions: 19.6" x 20.9" x 15.0"
(498 x 532 x 380 mm)
Weight: 28.5 lbs. (13 kg)

Tall Cabinet Type X

Dimensions: 19.6" x 20.9" x 20.8"
(498 x 532 x 528 mm)
Weight: 34.3 lbs. (15.6 kg)

Dimensions are stated in width x depth x height (W x D x H)

Paper Feed Unit PB1170

Capacity: 550 sheets
Dimensions: 19.6" x 21.7" x 5.9"
(498 x 552 x 150 mm)
Weight: 24 lbs. (10.7 kg)
Max 2 optional paper feed units can
be installed without a caster table
Installation of 3 optional paper feed
units requires caster table

Caster Table Type Y

Dimensions: 19.6" x 20.9" x 3.3"
(498 x 532 x 84 mm)
Weight: 10.1 lbs (4.6 kg)

1-Bin Tray Type BN1040

Capacity: 100 sheets
Dimensions: 21.8" x 19.0" x 5.5"
(554 x 482 x 139 mm)
Weight: 6.6 lbs. (3 kg)
Not available with the IM C400SRF

NFC Card Reader Type M13

Other options

Device Server Option Type M37
IEEE 802.11a/g/n Interface Unit Type M19
OCR Unit Type M13
Page Keeper Type M28
PostScript3 Unit Type M41
VM Card Type M37
ESP XG-PCS-15D Power Filter
ESP S1 Power Filter
USB Smart Card Reader
NIPR CAC/PIV Solution
SIPR CAC/PIV Solution

GENERAL

	IM C400SRFG
Warm-up time	17 seconds
First output speed: B/W	6.7 seconds
First output speed: full color	7.9 seconds
Continuous output speed	45 ppm B/W / 42 ppm color (simplex) / 38 ppm color (duplex)
Memory: standard	2 GB
Memory: maximum	2 GB
HDD: standard	320 GB
HDD: maximum	320 GB
Weight	132.3 lbs. (60 kg)
Dimensions: W x D x H	24.2" x 22.1" x 27.8" (615 x 561 x 706 mm)
Power source	120V – 127V 60 Hz

COPIER (STANDARD)

Multiple copying	Up to 999 copies
Copy resolution: maximum	600 x 600 dpi
Zoom	From 25% to 400% in 1% steps

PRINTER (STANDARD)

Printer language: standard	PCL5c, PCL6, PostScript 3 (emulation), PDF direct (emulation)
Printer language: option	Genuine Adobe® PostScript®3™, PDF Direct from Adobe®
Print resolution: maximum	1,200 x 1,200 / 1 bit
Network interface: standard	Ethernet 10 base-T/100 base-TX/1000 base-T, USB Host I/F Type A, USB Host I/F Type B
Network interface: option	Wireless LAN (IEEE 802.11a/b/g/n)
Mobile printing capability	Apple AirPrint™, Mopria, NFC, RICOH Smart Device Connector
Network protocol	TCP/IP (IP v4, IP v6)
Windows® environments	Windows® 7/8.1/10, Windows® Server 2008/2008R2/2012/2012R2, Windows® Server 2016, Windows® Server 2019
Mac OS environments	Macintosh OS X Native v10.11 or later
UNIX environments	UNIX Sun® Solaris, HP-UX, SCO OpenServer, RedHat® Linux Enterprise, IBM® AIX
SAP® environments	SAP® R/3®, SAP® S/4®

SCANNER (STANDARD)

Scanning: B/W	41 ipm (simplex) / 82 ipm (duplex) @ 200/300 dpi, Letter size
Scanning: full color	41 ipm (simplex) / 82 ipm (duplex) @ 200/300 dpi, Letter size
Resolution: maximum	600 dpi (1200 dpi via TWAIN)
Compression method	B/W: TIFF (MH, MR, MMR, JBIG2) Grayscale – Color: JPEG
File formats	Single page: TIFF, JPEG, PDF, High compression PDF, PDF/A Multi page: TIFF, PDF, High compression PDF, PDF/A
Scan modes	E-mail, Folder, USB, SD Card, URL, FTP

FACSIMILE (STANDARD)

Circuit	PSTN, PBX
Compatibility	ITU-T (CCITT) G3
Transmission speed	2 seconds
Modem speed: maximum	33.6 Kbps
Resolution: standard	8 x 3.85 line/mm, 200 x 100 dpi, 8 x 7.7 line/mm, 200 x 200 dpi
Compression method	MH, MR, MMR, JBIG
Scanning speed	40 spm (simplex) / 80 spm (duplex)

PAPER HANDLING

Recommended paper size	Letter, Legal, HLT, A4, A5, B5
Paper input: standard	550 sheets
Paper input: bypass	100 sheets
Paper input: maximum	2,300 sheets
Paper output: standard	250 sheets
Paper weight	Trays: 60 – 163 g/m² Bypass: 60 – 220 g/m² Duplex: 60 – 163 g/m²
Paper types	Plain, Recycled, Special, Color, Letterhead, Cardstock, Preprinted, Bond, Coated, Envelope, Label, OHP

RICOH IM C400SRFG
MAIN SPECIFICATIONS

ECOLOGY	IM C400SRFG
Power consumption: maximum	Less than 1,400 W
Power consumption: sleep	0.65 W
TEC*	0.56 kWh
ENERGY STAR®	
EPEAT®	

PAPER HANDLING OPTIONS

1 x 550-sheet Paper Feed Unit (PB1170)	Paper size: Letter, Legal, HLT, A4, A5, B5 Paper weight: 60 – 163 g/m²
1 x 100-sheet Bin Tray (BN1040)	Paper size: Letter, Legal, HLT, A4, A5, B5 Paper weight: 60 – 163 g/m²

OTHER OPTIONS

Toner: black (regular yield)	17,000 prints
Toner: cyan/magenta/yellow (regular yield)	6,000 prints
Toner: black (high yield)	17,500 prints
Toner: cyan/magenta/yellow (high yield)	8,000 prints
Staple set	5,000 staples
Staple refill	10,000 staples

Consumable yield measuring method based on A4, 5% coverage

* TEC value is measured based on the ENERGY STAR Ver. 3.0 test method.

Some options may not be available at the time of market release.

Specifications are subject to change without notice.

For maximum performance and yield, we recommend using genuine Ricoh parts and supplies.

Some features may require additional options and/or charges.

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