

Workflows That Work for Insurance

The RICOH SD Series helps claims, underwriting, and policyholder teams stay connected, productive, and focused on delivering exceptional service.

When claims volumes rise, paperwork shouldn't slow service down. The **RICOH SD Series**, integrated with advanced scanning technology, helps insurance teams quickly capture and digitize information, reducing administrative burden and keeping work moving.

Benefits built into every workflow



Faster claims processing

Capture mixed-size claims documents quickly with automatic deskew, auto-rotation, and blank page removal—at scan speeds up to 200 images per minute.



Protect data and support compliance

Help protect sensitive policyholder and claims information with built-in safeguards that support compliance requirements and reduce the risk of unauthorized access or data exposure.



Connect departments

Connected service starts with connected information. Capture mixed-size policy and claims documents in a single pass with a straight paper path—reducing manual adjustments and keeping information moving.



Reliable, sustainable performance

Keep workflows moving with reliable performance, energy-efficient operation, and features designed to help reduce waste and environmental impact.

Ready for insurance: digitize information quickly, accurately, and efficiently

The three A3 models in the RICOH SD Series—IM C3510SD, IM C4510SD, and IM C6010SD—are color multifunction printers (MFPs) designed to scan mixed-size and non-traditional originals in a single workflow with minimal manual adjustments.

Capture whatever comes through your office



Policyholder and application documents

Driver's licenses and IDs:

Plastic cards captured cleanly for policyholder verification—no manual cropping

Insurance applications and new policies:

Accurate checkboxes and signatures drive compliance

Premium checks:

Payments and refund checks captured with precision



Claims evidence and documentation

Claim forms (FNOL):

Dense tables and small print stay crisp and legible

Vehicle and property damage photos:

Images captured with auto-rotation and auto-size detection

Adjuster notes:

Worn or creased handwritten notes captured clean—deskew fixes the rest



Records and correspondence

Medical records:

Bodily injury and treatment records scanned clean, even when worn

Repair estimates and receipts:

Long, curling receipts feed and scan without jamming

Policy documents:

Bulky, multi-page policy packets detected and captured at full size and stay in order

Correspondence letters:

Policyholder letters and notices captured clearly, start to finish

Let's talk

With a consultative approach, we work with you to deliver solutions that simplify everyday insurance document challenges. Backed by 90 years of innovation and experience supporting over 700 insurance companies, including 17 of 20 top P&C insurers, Ricoh is dedicated to helping insurance teams stay connected and deliver better client experiences.

Contact us today to speak with a Ricoh expert or [watch a short demo](#).

RICOH
imagine. change.

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