

Exhibit F: Third Party Terms for Ricoh Work Anywhere

1. Ricoh Work Anywhere Services

- 1.1 Customers and each User's use and/or access to the Ricoh Work Anywhere Services is subject to following the End User License Agreements (EULAs), terms of use, license agreements, privacy terms, data Processing terms, and/or terms (in addition to any click-through terms):
- (a) <http://www.cisco.com/go/terms>;
 - a. Further, Customer has read and agrees to comply with the Product Specific Terms (as referenced in the link immediately above) for Cisco Umbrella (found under Offer Description) on the Product Specific Terms page.
 - b. Customer understands and acknowledges that Cisco Systems, Inc. or its applicable Affiliate may suspend or terminate its rights immediately if it have reason to believe that Customer or a User engaged in any fraudulent behavior as relates to the Cisco cloud services.
 - c. www.cisco.com/go/opensource, as applicable.
 - (b) www.brainstorminc.com/legal (the "**BrainStorm Terms**")
 - (c) https://www.trendmicro.com/en_us/about/trust-center/privacy/notice.html#
 - (d) <https://www.kaseya.com/legal/kaseya-privacy-statement/>
 - (e) <https://www.kaseya.com/legal/kaseya-end-user-license-agreement-eula/> (the "**Kaseya Terms**")
 - a. Customer agrees to defend, indemnify and hold Ricoh, and Kaseya (when requested by Ricoh or Kaseya), harmless from and against any and all claims, damages, obligations, losses, liabilities, costs or debts, and expenses (including but not limited to attorney's fees) arising from: (i) Customer's or a User's breach of the Kaseya Terms; or (ii) Customer's or a User's violation or actual or alleged infringement or misappropriation of any third party right, including without limitation any copyright, property, intellectual property, or privacy right.
 - b. Customer acknowledges and agrees that, as allowed by applicable law, it shall not make a claim against Kaseya (as defined in the Kaseya Terms) related to the Ricoh Work Anywhere Services.
 - c. Ricoh and/or Kaseya may collect the Usage Data, is the exclusive owner of the Usage Data and may sell, publish or otherwise use the Usage Data for any purpose at its sole discretion. "**Usage Data**" means all non-personally identifying information relating to or arising from the capabilities, problems, successes, statistics, diagnostics, inventory, composition, configuration, performance (or lack thereof) of: (a) the Kaseya software or services; (b) authorized machines or any network to which an authorized machine is connected; or (c) software or hardware loaded on, comprising, or used in connection with or otherwise related to any of the foregoing.
 - d. Customer understands, acknowledges and agrees that if Ricoh takes any reasonable corrective action because of an action by Customer or any User, that corrective action may adversely affect other Users, and Ricoh shall have no liability to Customer, or any User, due to such corrective action.
 - e. Customer shall defend, indemnify, and hold harmless Ricoh and Kaseya, or any Affiliate of such entities, from and against all costs, judgments, and liabilities incurred or sustained by them in connection with any claim, judgment, proceeding, action or allegation against them by a third party for infringement result from any of the circumstances listed below in (i) – (vi):
 - i. unauthorized use, license or modification of the Kaseya software by Customer;
 - ii. Any use by Customer of the Kaseya software in violation of applicable terms;
 - iii. Customer's combination of all or any portion of the Kaseya software with software not supplied by Ricoh or not authorized by Ricoh;
 - iv. Any damage to, or misapplication or misuse of the Kaseya software by Customer;
 - v. Customer's use of any superseded, altered, or allegedly infringing version or release of all or any portion of the Kaseya software if such alleged infringement could be avoided by the use of a different version of the upgrade made available to Customer; or

- vi. Any information, design, specification, instruction, software, data, or material not furnished by Ricoh.
- (f) The "**SentinelOne Terms of Service**" attached hereto in *Appendix 1* and incorporated herein by reference.
- (g) The "**LogicMonitor End User License Agreement**" attached hereto in *Appendix 2* and incorporated herein by reference.
- (h) Customer grants to ServiceNow, Inc. ("**ServiceNow**") a royalty-free, full paid, non-exclusive, non-transferrable, worldwide, right to use Customer Content solely to provide and support the subscription service.
- (i) Customer will indemnify and hold harmless ServiceNow and Ricoh and any ServiceNow Affiliates, and its and their officers, directors, and employees from and against any claim to the extent alleging that Customer data, Customer technology, or modification to any services or technology made by or on behalf of Customer infringes any intellectual property right, or violates any third party privacy rights.
- (j) As applicable, Customer licenses and authorizes ServiceNow to clone Ricoh's production instance that includes Customer data or information in connection with ServiceNow's AI Research Program solely to provide, support, and improve the ServiceNow products and services.
- (k) As between Customer and ServiceNow, Customer bears sole responsibility for protecting the confidentiality of each User's login and password and managing each User's access to the services.
- (l) Customer shall permit Open Text Corporation ("**Carbonite**") or a representative thereof to conduct a reasonable audit of Customer's relevant records, as determined by Carbonite or its representative, once per calendar year during business hours on a mutually agreeable date.
- (m) For the avoidance of doubt, Customer permits Ricoh to release a copy of Customer's Order Form and all documents incorporated therein to Carbonite.
- (n) Customer agrees that it shall be responsible for all actions or inactions by it and its Users. Customer is responsible for managing access by its Users to the Solution(s) (as defined in the SentinelOne Terms of Service), preventing unauthorized access by its Users, and maintaining the confidentiality of usernames, passwords and account information. Neither SentinelOne (as defined in the SentinelOne Terms of Service) nor Ricoh is responsible for harm caused by Users, including, but not limited to, unauthorized persons who manage to gain access to the instance of the Solutions managed by Ricoh or who gain access to the usernames, passwords and/or account information of a User.
- (o) Customer may not (and shall not knowingly permit any third party or User to): (i) remove, alter or obscure any proprietary notices in or on the Solution(s) (as defined in the SentinelOne Terms of Service) or any accompanying Documentation (as defined in the SentinelOne Terms of Service), including copyright notices; (ii) probe, scan or test the vulnerability of the Solutions or take any action in an effort to circumvent the Solutions, change the code or, test the vulnerability of the Solution, breach the security or authentication measures on the Solution, or take any action with respect to the infrastructure of the Solution, such as a denial of service attack; (iii) make unauthorized, false or misleading or illegal statements concerning the Solution; or (iv) white label the Solution or rename the Solution or imply that Customer or a User is the owner of Solution or otherwise falsely represent the relationship between SentinelOne and Customer.
- (p) Customer represents, warrants and covenants that (i) neither it nor any Users are named on any U.S. government list of persons or entities prohibited from receiving U.S. exports, or transacting with any U.S. person, (ii) neither it nor any Users are a national of, or a company registered in, any Prohibited Jurisdiction, (iii) User shall not permit access or use the Solutions (as defined in the SentinelOne Terms of Service), in violation of any U.S. or other applicable export embargoes, prohibitions or restrictions, and (iv) it and Users shall comply with all applicable laws regarding the transmission of technical data. Neither Customer nor its Users shall access or use the Solutions in any jurisdiction in which it is prohibited under U.S. or other applicable laws or regulations (a "**Prohibited Jurisdiction**") and Customer and its Users agree not to grant access to the Solutions to any government, entity or individual located in any Prohibited Jurisdiction.
- (q) Customer acknowledges that SentinelOne (as defined in the SentinelOne Terms of Service), will access Customer data, including Customer endpoints, and process and perform analysis with respect to Customer data, including Customer end points, to perform certain services included with the Ricoh Work Anywhere Services.
- (r) Customer acknowledges and agrees that it will not decompile or disassemble or reverse engineer the Ricoh

Work Anywhere Services or any component or Software therein.

- (s) Customer acknowledges and agrees that LogicMonitor, Inc. ("**LogicMonitor**") may use aggregate information to measure general service usage patterns and characteristics of its user base (the "**Aggregated Information**"), and may include such anonymized aggregate information about customers in promotional materials or reports to third parties; provided that in all cases, LogicMonitor shall use Aggregated Information solely to the extent that: (i) the information is anonymized, de-identified, modified and rendered in such a manner so as not to not identify Customer; (ii) to the best of its knowledge, LogicMonitor's use of that information complies with applicable laws and regulations; (iii) the Aggregated Information does not reference names, phone numbers, email addresses, or other personally identifiable information of any person; and (iv) it not otherwise traceable to a specific person or entity.
- (t) Customer agrees to defend, indemnify and hold LogicMonitor and Ricoh harmless from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to attorney's fees) arising from: (i) Customer's use of and access to the LogicMonitor services in material violation of the LogicMonitor End User License Agreement; or (ii) Customer's violation of any third party right, including without limitation any copyright, property, or privacy right.
- (u) By submitting Content to Ricoh and/or a Vendor Component, Customer represents and warrants that it owns or has the right to use the Content submitted.
 - a. As used herein, "**Content**" means all information, records, images, data, or content of any type whatsoever, and in any format or media whatsoever that BrainStorm, Inc. ("**BrainStorm**") makes available as part of any of the Hosted Services or hosts on behalf of Ricoh or Customer, regardless of whether it is owned or licensed by BrainStorm, Ricoh, Customer or any of their respective Affiliates. Content also means any content or information about or concerning a Customer, an Affiliate, or any Users (x) created, generated, collected or processed by Brainstorm, including billings, analyses, comparisons, evaluations, recommendations and reports generated by or available through the hosted services, or (y) that resides in or is accessed through software, equipment or systems provided, operated, hosted, supported, or used by Brainstorm in connection with its performance and operation of the hosted services.
- (v) By submitting Supplemental Content to the Brainstorm hosted services, Customer agrees to abide by Brainstorm's content submission requirements or guidelines (the "**Guidelines**") discussed in the BrainStorm Terms. All Guidelines are Brainstorm's confidential information.
 - a. "**Supplemental Content**" means Content submitted by Customer for distribution as part of the Brainstorm hosted services to Users designated by Customer.
 - a. By submitting Content and/or Supplemental Content to BrainStorm and/or Ricoh, Customer grants BrainStorm the license to that Content as further described in the BrainStorm Terms (the "**Supplemental Content Implementation License**").
 - i. The rights in Content granted to BrainStorm may be transferred or sublicensed by BrainStorm as the BrainStorm terms permit.
- (w) Customer shall defend, indemnify and hold harmless Ricoh and BrainStorm from and against, and pay all judgments, claims, demands, liabilities, damages, losses, costs or expenses (including attorneys' fees and costs) (collectively "**BrainStorm Losses**") suffered or incurred by BrainStorm and/or Ricoh to the extent that such BrainStorm Losses result from a third party claim against BrainStorm alleging: (i) that the Content provided by Customer infringes the intellectual property rights of, or have otherwise harmed, a third party; or (ii) based upon a representation to any third party concerning one of more of the BrainStorm hosted services contradicted by documentation provided to Customer for the BrainStorm hosted services.
- (x) The following items are excluded from BrainStorm's obligations to Customer, for the avoidance of any doubt:
 - a. rectification of problems with Customer's or User's computer systems and networks;
 - b. Rectification of problems attributable to third party software or to programming, and software integration issues not related to the software provided by BrainStorm;
 - c. Support of other software, accessories, attachments, or devices not supplied by BrainStorm;
 - d. Rectification of any lost or corrupted data arising from any malicious software code downloaded or installed by Customers or any third-party;

- e. Any work related to force majeure;
- f. Any work related to any hardware failures or any hardware utilized by Customers and/or connected to Customer's network system.

Appendix 1 to Third-Party Terms SentinelOne Terms of Service

[Click here for Appendix 1 SentinelOne Terms of Service](#)

Appendix 2 to Third-Party Terms Logic Monitor End User License Agreement

[Click here for Appendix 2 Logic Monitor EULA](#)