

ORDER & REFERRAL MANAGEMENT

Deliver patient care more efficiently and securely

Strengthen interoperability and create organizational resilience.

Order & Referral Management digitizes the transmission of secured patient health information that impacts referrals, prescription fulfillment, and compliance. By reducing reliance on outdated technology and automating orders and referrals, providers can quickly connect patients with the care they need.

Order & Referral Management automates key fax-based workflows, including:



Patient Intake



Medical Necessity



Financial Assistance



Claims



Appeals



Release of Information

Compress patient referral workflows from days to hours



1 Support a better patient experience.

Process referrals within minutes rather than days. Ensure all patient information is accurate and complete for more productive visits and better-prepared physicians.



2 Reduce administrative workload.

Eliminate hours of error-prone, repetitive scanning tasks with paperless, automated workflows that help reduce employee burnout.



3 Enhance compliance.

Route digital documents directly to the proper destination with automated data classification, extraction, and indexing. Track referrals from a centralized dashboard that simplifies reporting and auditing.



4 Prioritize patient referrals.

Reduce backlogs and delays in care delivery by prioritizing patients based on urgency and case complexity.



5 Make informed decisions.

Transform data into actionable insights to track referral volumes, make better staffing decisions, and reduce appointment cancellation rates.



6 Improve financials.

Capture revenues previously lost to gaps in the patient referral process while significantly lowering operating costs every month. Increase patient loads and reduce equipment expenses for a fast return on investment.



7 Increase interoperability.

Integrate with many EHR and backend solutions for billing, management, and scheduling.

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