

Technological Excellence

Ricoh Print Technology:
Your Gateway to Digital Transformation



Digitize Your Information Workflows

Replace manual processes and routine tasks with automated workflows that speed job completion and ensure accuracy. Ricoh devices are integral to digital transformation.



Automatic updates and remote support capabilities keep your machines running with optimal performance and protected from security threats.



Smart scanning and intelligent media selection enable automated, error-free information digitization.



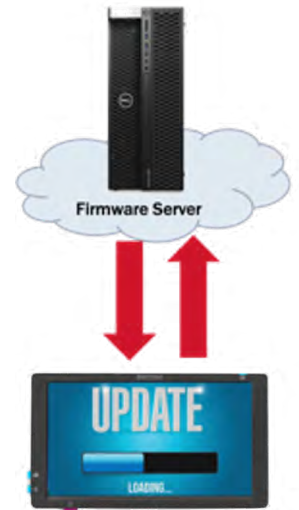
Streamline your print infrastructure with Ricoh software and services that automate information processing workflows.

Remote Support Keeps You In Control

Give users and IT staff the flexibility to easily connect to devices for remote monitoring, job programming and maintenance.

Ricoh Intelligent Support. This set of remote capabilities gives users instant access to services and support, maximizing uptime and customer satisfaction through the fast resolution of problems without the need for on-site tech visits.

- ✓ **Automatic Remote Firmware Update** proactively updates devices when patches become available to correct identified performance or security issues.
- ✓ **RemoteConnect Support** enables Helpdesk personnel to view the Smart Operation Panel and take control of the device when end-users call to help resolve issues at the machine.
- ✓ Easily upgrade or add devices to your network. The **Quick Migration Tool** transfers all address book information, system settings, user preferences and data from one machine to another via the cloud for identical operability.
- ✓ The **SendMeter App** automatically collects and submits meter reading data via email to your service provider, improving accuracy while saving time.
- ✓ When a service call is needed, users can submit a **Service Request*** directly from the Smart Operation Panel, providing faster response.



@Remote is Ricoh's centralized device management utility that allows administrators to control entire fleets, manage supplies, and stay on top of all service needs from a simple web browser.

Web Image Monitor is a standard utility built into most Ricoh products. Users can see device status and configuration, job history and make informed printing decisions simply by inputting the machine's IP address as the URL. Administrators have greater privileges to configure network and security settings, manage passwords, address books and more.





Automate End-to-End Document Workflows

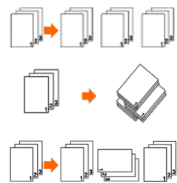
Reduce costs, speed turnaround and maintain confidentiality by keeping every job in-house. Ricoh devices feature flawless document scanning, intelligent media selection and advanced finishing capabilities for professional results.



Take advantage of smart scanning capabilities like **auto size detection** and **mixed original sizes**. We have also redesigned our document feeders on newer models to handle originals as small as checks and even business cards.



Intelligent paper handling features like **Auto Paper Selection**, **Image Rotation** and **Auto Magnification Selection** eliminate operator error and waste. Easily **add covers and chapter pages** to document sets, reorder pages in memory to **produce paginated booklets**, and **link paper trays*** together for continuous operation.



Powerful document handling features like **Electronic Sort*** produce one complete set at a time, while modes like **Rotate Sort** and **Shift Sort** assist with multi-set separation, eliminating manual collation tasks on models without a finisher.



Step up to professional document production with a choice of configurable finishing options to perform **multi-position stapling on sets up to 65 sheets**, **hole punching** and **multi-sheet folding*** in several patterns.



Our **Hybrid Finisher*** also firmly crimps up to 10 pages together with the newer stapleless unit as an alternative to stapling – great for documents destined for the shredder! High-capacity **Booklet Finishers*** can do all this plus produce **saddle-stitched booklets*** of up to 20 sheets/80 pages in-house and can also be equipped with optional stapleless stapling*.



Transform Your Output Devices into Secure Information Hubs

Ricoh devices are intelligent, secure and flexible. Ricoh's **DataOverwrite Security System (DOSS)** protects valuable data stored on hard drives, while newer systems feature SSD storage that offers standard AES-256 data encryption keeping your data safe and secured.

With **RICOH Smart Integration**, turn your MFP into a document workflow powerhouse with the push of a button. Create automated workflows that streamline repetitive data extraction and management tasks.

Optional **RICOH CloudStream** software-as-a-service (SaaS) enables companies of all sizes to benefit from a streamlined, cloud-based print infrastructure. Eliminate print servers, reduce your IT burden, support remote printing, and lower costs with this centralized, all-in-one print management platform.

**NOTE: Some features mentioned in this brochure may necessitate additional optional accessories and/or may not be supported by certain models. Check with your Ricoh representative for more information.*

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