

# Get to know Ricoh.

## A global leader.

For over 1.4 million customers around the world, Ricoh is unleashing the power of information to create better workplace experiences, streamline and connect workflows through process automation, and drive operational efficiency.



## A history of innovation.

For 90 years, Ricoh has been empowering businesses by unlocking the power of information. Our prowess in information technology extends through eight decades of constant evolution with a mission to consistently revolutionize the way the world works.

### FINANCIAL STRENGTH

**\$16.9 billion**

Worldwide revenue

**\$4.6 billion**

North America  
revenue

### BROAD REACH

**1.4 million**

Services customers  
worldwide

### HISTORY OF INNOVATION

**30,667**

Patents worldwide

**5.5%**

Of consolidated sales  
in R&D per year

**500+**

Global contracts

### DEDICATED TEAMS

**78,700+**

Global team members

**12,800+**

North America team  
members

**50%**

Of Fortune 1000 do  
business with Ricoh  
North America

**2,100+**

Technicians

**5,500+**

Services team

**1 million**

Ricoh devices under  
service contract

## A legacy of transformation.

Our portfolio of products and services transforms and automates how information comes in, through, and out of your organization — so that the right information is securely communicated to the right people. The frictionless flow of information removes roadblocks, tedious tasks, piles of paperwork, and inefficient communication so that there's more human connection, more time for creativity, and more insights to make informed decisions.

## Operational Efficiency

Streamline operations, eliminate redundancies, and automate processes so that information can be captured, secured, and easily shared to gain the insights you need.

- Workplace platforms
- Device monitoring & maintenance
- Mailroom management

## Workplace Experience

Give your employees everything they need for seamless, collaborative work — wherever work happens.

- Building and office management
- Conference and A/V solutions
- Document and information sharing
- Asset management and support

## Graphic Communications

Boost productivity and control costs. Centralize output and device management. Leverage expertise in production for manufacturing, commercial print, graphic design, and eCommerce.

- Professional services
- Web-to-Print solutions (wide-format)
- Print workflow automation
- Software and applications
- Advanced finishing
- Color management

## Process Automation

Empower better, faster decisions. Process automation eliminates human error, allowing accurate, up-to-date information to be shared between silos, eliminating redundancies.

- Document digitization
- Data extraction and routing
- End-to-end workflow solutions
- Proactive data protection
- Simplified communications

## Office Print

Connect and collaborate with Ricoh's full suite of advanced office products. Stay up to date with intelligent technology, expanded security, cloud workflows, and reliable support.

- MFPs, scanners, and fax
- On-site/off-site managed services
- Critical communication production

## An unrivaled heritage.

We've been trailblazers in print production, graphic communications, and advanced office technology for decades. We consistently evolve to help our customers meet today's toughest business challenges and prepare them for what comes next.

Visit [ricoh-usa.com](https://www.ricoh-usa.com) for more information.

**RICOH**  
imagine. change.

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