

Process Automation

WE DON'T JUST CAPTURE DATA. WE PUT IT TO WORK.

How process automation can
turn manual into meaningful.



1. CAPTURE

Extracts data from all inbound sources — allowing it to be automatically processed, classified, sorted, and indexed.

30%

Amount of the time businesses can save by automating routine tasks.

Source: Forrester Research

2. PROCESS

End-to-End Workflow Automation including records, invoices and claims management — saving time and eliminating human error.

90%

Reduction in business processes error rate after automating.

Source: IBM

3. ORGANIZE

Enterprise content management that makes crucial information usable for all stakeholders — while driving insights into critical business processes.

10-25%

Reduction in operational costs on average after automating processes.

Source: McKinsey & Company

4. SECURE

Proactive data protection that keeps data secure and compliant — even in highly regulated industries like healthcare, finance and insurance.

\$452B

Revenue loss in U.S. due to cyberattacks in 2024.

Source: Kiteworks study

5. SHARE

While maintaining security, critical information is made available to those who need it, connecting silos, reducing redundancies, and simplifying customer communications.

20-40%

Increase in customer satisfaction after implementing customer service automation.

Source: Gartner