

RICOH ProcessDirector

Enterprise-Grade Production Orchestration

Greater efficiency, control and confidence
across data-driven operations

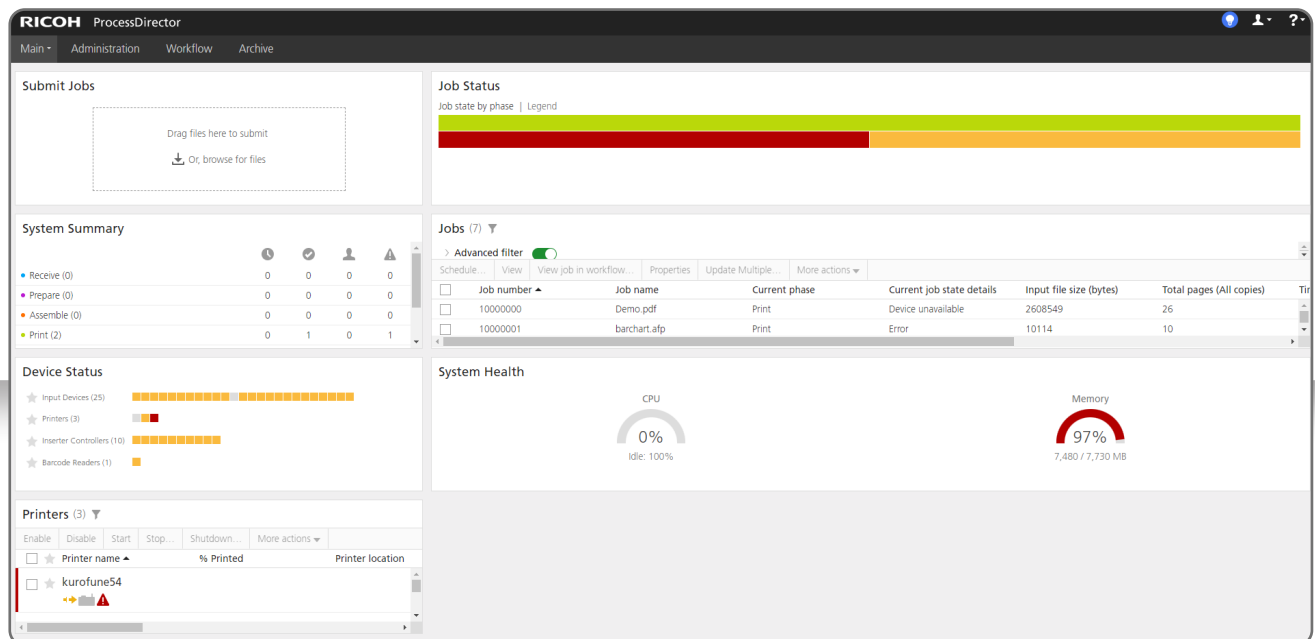


RICOH
imagine. change.

When **integrity, scale and connectivity** matter

RICOH ProcessDirector delivers structure, visibility, and consistency across complex, higher volume operations. Built on open architecture, this globally proven solution manages data and processes across connected systems to ensure accurate, predictable outcomes, even as volumes increase.

- **Ensure output integrity** across documents, printer pieces, jobs, and delivery formats
- **Provide secure, auditable, piece-level visibility** across your entire operation
- **Improve profitability** by reducing manual efforts, errors, rework, and waste



Extend your capabilities with these integrations

- **Increase visibility into production volume, device throughput, and operator productivity** with the **RICOH Predictive Insight** integration
- **Add variable data composition and imposition capabilities** by leveraging the **FusionPro Connect** feature to integrate with a FusionPro Server

Increase efficiency and empower your production team



Enhanced output management

Put all your systems and equipment to their best use by helping to integrate disparate and legacy systems, simplifying every step of the production output process.

Vendor-agnostic device connection to enhance overall productivity | Immediately identify missing pages | Save time by working with fully composed PDF files using rules-based processing



Workflow automation

Easily build complex workflows to compose, transform or optimise your data for delivery, no matter the job size. Reduce the number of manual touchpoints, avoiding costly errors.

Quickly build customised workflows with a simple drag-and-drop interface | Create a full audit trail | Consistently meet deadlines to maintain SLAs and customer satisfaction



Tracking and compliance

Aid in tracking and compliance efforts by monitoring documents from receipt to delivery, allowing for greater transparency to satisfy customer inquiries and meet critical SLAs.

Easily research and generate a piece-level audit trail | Verify that every piece is produced accurately | Create user groups to control access for greater security



Postal optimisation

Streamline mail handling and achieve savings by using intelligence to minimise pages to reduce weight, qualify for optimal postal discounts, and reduce wasted postage.

Minimise return mail costs by performing postal cleansing to update addresses | Electronically pre-sort documents to maximise postal discounts | Save time by working with fully composed PDF files



Multi-channel delivery

Manage multi-channel communications to deliver personalised documents through the customer's preferred channels by integrating delivery preferences into workflows.

Integrate with your systems to ensure customer communication preferences are met | Communicate through multiple media with the same message for consistency | Send automated emails via the workflow



RICOH ProcessDirector **Next Steps**

Connect with your Ricoh sales representative to request a complimentary demonstration or trial to discover how RICOH ProcessDirector can help bring greater efficiency, control, and confidence to your operations.

For more information visit www.ricoh.ca.

RICOH
imagine. change.

Ricoh Canada, Inc. 300-5520 Explorer Drive, Mississauga ON L4W 5L1, 1 888 742-6417

©2026 Ricoh Canada, Inc. All rights reserved. Ricoh® and the Ricoh logo are registered trademarks of Ricoh Company, Ltd. All other trademarks are the property of their respective owners. This document is for informational purposes only and this document and any related services or products described herein are not intended to provide any legal, regulatory, compliance, or other similar advice. You are solely responsible for ensuring your own compliance with all legal, regulatory, compliance, or other similar obligations. While care has been taken to ensure the accuracy of this information, Ricoh makes no representation or warranties about the accuracy, completeness or adequacy of the information contained herein, and shall not be liable for any errors or omissions in these materials. Actual results will vary depending upon use of the products and services and the conditions and factors affecting performance. The only warranties for Ricoh products and services are as set forth in the express warranty statements accompanying them.